

Privacy & Cookie Policy

Rame and Stonehouse CDM are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, sharing your details for business purposes or opting in to receive newsletters and / or further marketing then you can be assured that it will only be used in accordance with this privacy statement.

Rame and Stonehouse CDM may change this policy from time to time by updating this page. You should regularly check this page for updates. This policy is effective from 24 August 2020.

What information we may collect:

- IP address and other data associated with your computer;
- Full name, address, postcode, country, telephone, and email address if relevant;
- Payment information;
- Cookie information.

How we may collect information:

- When we meet you in person;
- When we speak to you by telephone;
- When you correspond with us by email;
- When you visit our website;
- When you opt-in to receive newsletters or further marketing.

We ask for this information in order to understand your needs and provide you with a better service.

How is your information used?

We use your information to:

Communicate with you to understand your service and / or project needs;

To comply with legal and professional obligations;

- To process your payment for any services or products;
- To send you marketing emails and newsletters if you have consented to receive these;
- To manage and develop our business and operations.

Who will your information be shared with?

Your personal data will not be sold to any third parties. We will only share your information with third parties to fulfil our role and to administer our services. If further consent is required to pass your personal data to third parties, you may be contacted in order to give your positive consent for this purpose. All information sharing is only done on the basis of it being necessary and to fulfil a legitimate business purpose.

Your personal data may also be shared if we are under a duty to disclose or share your personal data in order to comply with any legal obligation or in order to enforce or apply our terms of use on this website and other agreements.

Your consent

By submitting / providing us with your personal information you consent to the use of that information as set out in this Privacy Policy.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place appropriate procedures to safeguard and secure the information we collect.

Photography

We regularly photograph our projects and activities. We use our photos to be included in our files, folders and documents relating to a project and on various platforms including our website and social media. We also share photos with clients and third parties, such as suppliers for project purposes.

We store our photography indefinitely in a secure cloud service.

If you would like us to remove a photograph that we hold due to the image including you, or it is misrepresented, please contact us by emailing info@ramearchitects.co.uk.

Cookie Policy

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website. Please see our Cookie Policy for further information about the cookies we use.

How long we retain your information

We will retain your personal data for no longer than is necessary and in any event no longer than one year from the date of last use. Your personal data will then be deleted.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information that you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

How do you access your data?

You have the right to access information held about you. If you would like to know what data is held about you, or if you would like to amend or delete any information held about you, please send an email to info@ramearchitects.co.uk.

Contact us

Please feel free to contact us regarding this Privacy & Cookie Policy by emailing: info@ramearchitects.co.uk.